

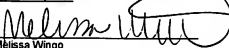
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Antoine De-Poorter, <i>et al.</i>	§	Group Art Unit:	2446
		§		
Application No.	10/595,064	§	Examiner:	Waqas, Saad A
		§		
Filed:	01/26/2006	§	Confirmation No:	2053
		§		
Attorney Docket No:	P17924-US1			
Customer No.:	27045			

For: Method And Apparatus For Routing A Service Request

Via EFS-Web

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

<p align="center"><u>CERTIFICATE OF MAILING OR TRANSMISSION</u></p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, or being facsimile transmitted to the USPTO at (571) 273-8300 or being transmitted via EFS-Web on the date indicated below.</p> <p>Date: <u>October 29, 2009</u></p> <p>Signature: </p> <p>Name: <u>Melissa Wingo</u></p>

Dear Examiner:

Request for Reconsideration

In response to the Final Office Action dated September 1, 2009, Applicant submits the following remarks.

- 1) The Listing of Claims begin on page 2 of this paper.
- 2) Remarks/Arguments begin on page 10 of this paper.